

PILATES REJUVENATION & WELLNESS

CANCELLATION POLICY

At Pilates Rejuvenation & Wellness we try to accommodate our clients as best we can and understand that emergencies arise. However, there is a reasonable window of time needed in order to fill the cancelled appointment. Therefore, we ask that if you cannot make your class, please let us know 12 hours ahead of your scheduled time. **IF YOU GIVE LESS THAN 12 HOURS NOTICE OR DON'T CALL AT ALL, YOU FORFEIT YOUR CLASS.**

PACKAGES OF 10 SESSIONS MUST BE USED WITHIN A 5-WEEK PERIOD. RESCHEDULED CLASSES MUST BE MADE UP WITHIN THAT SAME PERIOD AND CANNOT BE MADE UP BY EXTENDING THE CLASS INTO THE FOLLOWING MONTH.

PUNCTUALITY IS EXPECTED OF ALL CLIENTS. IF YOU ARE 15 MINUTES LATE OR MORE, THE CLASS IS CANCELLED AND YOU FORFEIT THE SAME.

I have read and understand the policy above and will adhere to the same.

Date

Name

Signature